

From: [Green, Bobby B - DATCP](#)
To: [DATCP Food Complaints Emergency Response](#)
Subject: Consumer Protection File #154008
Date: Thursday, July 11, 2024 8:52:00 AM
Attachments: [ComplaintSummary-07062024155437.rtf](#)

Dear Sir/Madam:

Please see the attached complaint and address the consumer's concerns as is appropriate.

Thank you,

Bob Green
Consumer Protection Investigator-Mediation Unit
Bureau of Consumer Protection / Division of Trade and Consumer Protection
Wisconsin Department of Agriculture, Trade and Consumer Protection
2811 Agriculture Drive, PO Box 8911
Madison, WI 53708-8911

Office Phone: (608) 224-4730

Fax: (608) 224-4677

Bobby.Green@wisconsin.gov

Please complete this brief survey to help us improve our customer service. Thank you for your feedback!

General Consumer Complaint

Your Information

Salutation	Ms.
First Name	Flavia
Last Name	Mullen
Cell Phone	(608) 566-9287
Email	bluelaser+flavia@gmail.com

Phone me between 8-4 at	Cell
Best time to call	12pm

Information about the person or business your complaint is against:

Salutation	Mr.
First Name	Patrick
Last Name	Tomlinson
Address Line 1	2611 N Oakland Ave
City	Milwaukee
State	WI
Zip	53211-3521
Email	patrickstomlinson@gmail.com
Website	https://www.airbnb.com.au/rooms/762413418506849713

Name of the person you talked to	Patrick
Title of the person you talked to	Owner

Your Complaint

I recently rented an AirBNB from Patrick at 2611 N Oakland Avenue, Milwaukee. You can find his Airbnb here: <https://www.airbnb.com.au/rooms/762413418506849713> When I arrived I found obvious signs of bed bugs (bloodstains + adults on the edges of sheets) in each of the bedrooms. When I complained about this he denied that anything was wrong. I then asked to see his Tourist Rooming House licence which I know he is meant to have in Wisconsin and he refused to show it to me. He then told me he didn't have one. I am concerned that this man would be renting out AirBnbs infested with bedbugs without a licence. I left immediately and reported him to Airbnb but they said that it is a matter for WI. Please do something about this disgusting risk to health.

Information About Your Complaint

Details about the Incident

Which of the following best describes your first contact with the business?*

Internet

If other, describe the other method of contact.

If printed ad, when was it printed?

If printed ad, where was it printed?

When did the first contact occur?

How old is the person who had contact with the business? 18 - 61

What product or service did you buy?

Was it advertised?

Date advertised?

Where advertised?

Did you sign a contract / agreement?

Date Contract Signed

Number on Contract, Policy or Receipt

Where were you when you signed the contract?

Payment Information

Amount Paid

Payment Method

Description of Payment Method (if "Other")

Where did you pay the business?

Description of Payment Location

Interactions with the Business

Did you contact the business about your complaint?

When did you contact the business?

What happened when you contacted the business?

Resolution Information

Have you filed this complaint with another agency?

Agency name

What happened when you contacted the other agency?

Have you contacted a private attorney?

Have you started court action?

How do you feel this complaint should be resolved?*

Ensure he is licensed and that all the bed bugs have been killed.

Other Information

How did you hear about us?*

Internet