



Our ref: URN30023

25 April 2024

To whom it may concern at NameCheap,

Please accept this letter as a formal request for the suspension of the domain names listed herein for the reasons outlined below.

The Medicines and Healthcare products Regulatory Agency (MHRA) are the executive arm of the Department of Health and Social Care and a Law Enforcement Agency in the United Kingdom (UK). We investigate the criminal supply of illegal medicinal products and during one of our investigations the following Domain Name/Website has come to our attention:

<https://firolelabs.com>

Internationally, every jurisdiction has their own laws and regulations. Frequently, there is a degree of uniformity across all nations pertaining to drug safety and pharmacy practice laws, regulations and standards. The listed website has been identified as facilitating the commission of criminal offences relating to one or more of the applicable regulations of the Human Medicines Regulations 2012, which consolidate the law of the United Kingdom concerning medicinal products for human use:

**Regulation 46 of the Human Medicines Regulations 2012**

46. A person may not sell or supply, or offer to sell or supply, a medicinal product otherwise than in accordance with the terms -

- (a) a marketing authorisation;
- (b) a certificate of registration;
- (c) a traditional herbal registration; or
- (d) an Article 126a authorisation.

**Regulation 214 of the Human Medicines Regulations 2012**

214. —(1) A person may not sell or supply a prescription only medicine except in accordance with a prescription given by an appropriate practitioner.

**Regulation 279 of the Human Medicines Regulations 2012**

279. A person may not publish an advertisement for a medicinal product unless one of the following is in force for the product—

- (a) a marketing authorisation;
- (b) a certificate of registration;
- (c) a traditional herbal registration; or
- (d) an Article 126a authorisation.



## Regulation 284 of the Human Medicines Regulations 2012

284.—(1) A person may not publish an advertisement that is likely to lead to the use of a prescription only medicine.

For information, Medicinal Products are defined in Part 1, Regulation 2 of the Human Medicine Regulations.

2.—(1) In these Regulations, “medicinal product” means—

- (a) any substance or combination of substances presented as having properties of preventing or treating disease in human beings; or
  - (b) any substance or combination of substances that may be used by or administered to human beings with a view to—
    - (i) restoring, correcting or modifying a physiological function by exerting a pharmacological, immunological or metabolic action, or
    - (ii) making a medical diagnosis.
- (2) These Regulations do not apply to—
- (a) whole human blood; or
  - (b) any human blood component, other than plasma prepared by a method involving an industrial process.

The domain is offering the sale and supply of unauthorised medicines to persons in the UK. The domain is not a registered pharmacy in the UK or, it appears, anywhere else in the world. **The targeting of UK individuals in this way is illegal and presents a real risk of harm to public health in the UK.**

We realise that you may not be responsible for the content displayed on the website, but the website is accessed through the domain name and suspension of the domain name will prevent the risk of harm to health in the UK and continued criminal activity.

A screenshot of the website is appended at the bottom of this request.

To avoid NameCheap facilitating continued criminal activity, we would be grateful if you could review your processes to confirm if you provide a service to the Domain Name/Website <https://firolelabs.com>.

If you do, we ask that you review your customer contract and the ICANN Registrar Accreditation Agreement on the basis which the service to the Registrant has been provided and formally request you take action to suspend the Domain Name.



The ICANN Registration Accreditation agreement dictates that recorded WHOIS data must be accurate. As such we would ask that you review the WHOIS data in relation to <https://fiolelabs.com> and take any appropriate action if inaccurate information has been supplied.

We also ask that:

- You do not allow any changes to the WHOIS information for the Registered Name Holder, the Admin Contact, the Technical Contact or the Name Servers.
- The status of the domain name be changed to 'Transfer Prohibited' or similar, locking or preventing the domain name from being transferred to other Registrars, thus preventing the continued facilitation of crime.

You can pursue redress with the MHRA by contacting them direct at [TheBureau@mhra.gov.uk](mailto:TheBureau@mhra.gov.uk)

We are grateful for your time and any assistance you can give us in this matter.

Kind regards,

Charlie  
Criminal Enforcement Officer  
[charlie@mhra.gov.uk](mailto:charlie@mhra.gov.uk)

Medicines and Healthcare products Regulatory Agency,  
10 South Colonnade,  
Canary Wharf,  
London,  
E14 4PU.

<https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency>



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